



Twenty-Five Year Limited Warranty

At COXUSA we are proud of the quality and workmanship of all of our doors and want you to be satisfied with them. We are please to offer you the following 25-Year Limited Warranty on our products for materials and workmanship from the date of purchase at no additional cost to you. Of course, as you would expect, there are some limitations to this warranty. Our warranty does not cover normal wear and tear, or damages resulting from misuse, abuse, neglect, improper installation, accidents or exposure to chemical and/or abrasive cleaners, rust or corrosion damage within 10 miles of an ocean, mirror or glass breakage, damage resulting from any modification or alteration of the product by anyone other than COXUSA.

UNIT COMPONENTS

COXUSA warrants to the original single-family homeowner that products manufactured by COXUSA will be free of defects in parts and workmanship under normal use and service for 25 years. This includes door frame, top and bottom tracks and top guides where applicable.

STEEL FRAME AND TRACK COMPONENTS

COXUSA products that are manufactured with steel are additionally warranted against rusting for a period of 5 years from the original date of purchase provided the finish has not been cut or abraded through the metal. ***Steel doors should not be used where air has a high salt content or in locations with high humidity.***

MIRROR AND GLASS

COXUSA further warrants to the purchaser that under normal interior door usage, significant deterioration or imperfections of the mirror or glass will not occur during a period of 5 years from the date of purchase.

COMMERCIAL APPLICATIONS

If COXUSA doors are installed in non-owner multi-family occupied dwellings or used for commercial purposes such as schools, hotels, motels, government owned structures, office buildings, etc., then this warranty will be limited to **1 year**, and excludes labor.

This warranty extends to the original purchasers and the first consumer-owner only. If any product is, in our judgment, defective, COXUSA will repair, replace it with a similar products, or refund the original purchase price, at our discretion. Such options shall be the limit of the liability of COXUSA. To validate this warranty the Purchase must provide the original proof of purchase. COXUSA reserves the right to ask for photos or ask for the original product to be returned to us. This warranty shall commence on the date the product was purchased, as identified on the original proof of purchase. In no event shall COXUSA be liable for incidental or consequential damages arising from the sale or use of the product. COXUSA shall not be liable for any labor charges or freight cost incurred in the connection with the repair or replacement of this product. **This warranty is in lieu of all other warranties, expressed, written or implied.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.